The Value of Continuous Improvement

Presented By:
Paul Boyer
Carmen Harris
Anya Kroupnik
Natalia Zoubtsova
Moderators

Paul Boyer
Site Procurement Head, Genentech (Hillsboro, OR)
• Fun Fact: I’m a coffee nerd and roast my own coffee beans

Carmen Harris
Senior Sourcing Specialist, Duke Energy
• Fun Fact: I’m from Houston and love to attend the annual Rodeo

Anya Kroupnik
Director of Corporate Strategic Sourcing, Hilton
• Fun Fact: I saw 7 mantis shrimp while diving in Madagascar

Natalia Zoubtsova
Procurement Advisor, ExxonMobil Global Services Company
• Fun Fact: Today is day 24 of the Whole30 challenge (no sugar, dairy, or grains)
Ground RULES

This is an interactive session!!!

• There will be multiple 8-minute rounds (4 minutes per partner)
• Every round will have 2 questions to facilitate discussion
• You will meet in pairs: one green dot and one red dot
• Green Dots **ROTATE** clockwise at the end of each round
  • Once you’ve rotated to all the people at your table, move to
    another table
• Red Dots **STAY** at your station
• Moderators can help you, just ask!
ROUND 1
QUESTIONS

Use these, or make up your own!

1. How do you incorporate lean principles (Six Sigma, Kaizen events, etc.) into your continuous improvement?

2. What are your go-to benchmarking tools?
ROUND 2
QUESTIONS

Use these, or make up your own!

3. Which productivity tool have you seen work really well?

4. Which tools/methods have you seen not work well? Why?
ROUND 3
QUESTIONS

Use these, or make up your own!

5. Do you have regular process reviews to simplify your existing processes?

6. How do you get buy-in for continuous improvement exercises?
ROUND 4
QUESTIONS

Use these, or make up your own!

7. How do you deal with resistance to change?

8. How do you keep your ideas fresh?
FINAL ROUND
Take-Away QUESTIONS

Use these, or make up your own!

• What idea resonated the most with you, which you plan to apply in your work?

• What new strategies will you use to incorporate continuous improvement at your organization / in your work?
Closing Thoughts

• If management is not enthusiastic about Continuous Improvement – no one will be.

• Continuous Improvement has not time limit, no expiration date.

• Plan for change and make sure your Continuous Improvement efforts provide flexibility for future development (in your business, organization, or industry).

Picture Credit: http://www.tapthetalent.net/
YOUR FEEDBACK IS IMPORTANT

Please take a few minutes to complete this brief survey.

Survey link: www.instituteforsupplymanagement.org/JD17
or Scan the QR code on your smartphone.
Thank you!

Safe travels home